

COVID – 19 TRADING

Please **Phone or email** the office for Enquiries and orders.

To manage covid-19 & provide social distancing we are unable to allow customers in the office or yard.

For Pricing. See the current **price lists** on the website home page for popular products and Images.

Like all suppliers we will continue to experience some product **supply issues**. Please check availability before ordering.

Customers will be able to ring 8am to 4pm Monday - Friday to place orders and make payment.

When the phone Lines are busy please leave a message and we will return the call as soon as possible.

Email orders and Quotes that can be dealt with will be replied to as soon as possible (this can be next working day). To speed up a reply please leave a **contact phone number** and **postcode** with your email.

Collection

By appointment only to provide social distancing.

From 8am – 4pm Monday – Friday. Please use hand sanitiser and wear a face mask when collecting.

Order in advance as we need time so orders can be picked and this will reduce your waiting time.

We are unable to take orders at the gate.

Returns (if agreed) by special arrangement and re-stocking charge.

Deliveries of items from stock to a drive or front garden will be made as per our normal terms and conditions usually in 1 – 5 days.

Thank you for your continued support and custom
Chesham Fencing