

COVID – 19

Current requirements still require people to practise
Social distancing,

From Monday 13th July we will continue to operate by
Phone and email only.

**Due to demand and space we are unable to allow customers
in the office or yard area.**

Images for most products can be found on the website.

We are experiencing some product line **supply issues.**
Please check availability and extended lead time for made to
order items.

Retail and Trade Customers will be able to ring 8am to
2pm Mon - Friday to place orders and make payment.
Phone Lines are very busy, all answer phone messages that can be dealt with
will be returned after 2pm – 6pm.

Email orders that can be dealt with will be replied to as soon as possible
(Due to demand this can be 48hrs) please leave a **contact phone number** with
every email.

Collection Order one day in advance to avoid disappointment. We are
unable to help with loading.

Orders collected are by appointment only. From 8am – 5pm
Monday – Friday.

We are unable to take orders at the gate.

Returns (if agreed) by special arrangement and re-stocking charge.

Deliveries of items from stock to a drive or front garden will be made as
per our normal terms and conditions usually in 1 – 7 days.

Thank You. Chesham Fencing Supplies