

TRADING PROCEDURE 10-07-2021

No orders or changes to orders will be taken at the gate

To manage unprecedented demand and stock availability we are unable to safely allow customers and vehicles in the yard area.

We do not have a display at this time. You can see pictures of most items on our website. It is possible to view selected products by appointment only.

For Pricing. The current **price lists** are on our website www.cheshamfencing.co.uk listing popular products. See the Gallery for images.

Like all suppliers we will continue to experience product **supply issues** during 2021. Some products will not be available or have long lead times. Please check if we are able to supply before starting a project and trying to order.

Customers can phone 8am to 4pm Monday - Friday to place orders, make payment and arrange a collection time or delivery.

When the phone Lines are busy please hold or leave a message and we will return the call as soon as possible. Please repeat the phone number to call back on clearly.

Email orders and Quotes will be replied to as soon as possible (this can be the next working day). We can only reply if you leave a **contact phone number** and **postcode** with your email enquiry.

Collection By appointment only.

From 8am – 4pm Monday – Friday.

If possible order a day in advance. We need time to pick and this can reduce your waiting time.

We are unable to take orders at the gate.

Returns (if agreed) by special arrangement and re-stocking charge.

Deliveries of items from stock to a drive or front garden will be made as per our normal terms and conditions usually in 1 – 5 days.

Thank you for your continued support and custom
Chesham Fencing